



**Kent and Medway**

**NHS and Social Care Partnership Trust**

**Information Governance & Records Management Department**

St Michaels House

St Michaels Road

Sittingbourne

Kent

ME10 3DW

Tel: 01795 514525

Sent via email

Email: [kmpt.inforaccess@nhs.net](mailto:kmpt.inforaccess@nhs.net)

Website: [www.kmpt.nhs.uk](http://www.kmpt.nhs.uk)

Dear [REDACTED]

### **Request for Information**

I write further to your request FOI ID 33196 under the Freedom of Information Act 2000 regarding: -

Facilities management contracts

Your request is set out below:

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

**KMPT have one external contract which is an Interpsyche contract for Trinity House. The current contract is North Kent Cleaning Services which is dated 20<sup>th</sup> February 2017 with no expiry date or rolling option which is being investigated.**

2. Lift service and maintenance – Service contract for lift service and maintenance.

**This is included within the current Hard Services Contract which is at present outsourced to ICOM/BDR. The contract expires in June 2023, the retendering process has already commenced and includes lift service and maintenance in the specification.**

3. Food – Service contract that is focused around catering services.

**KMPT have three separate contracts for catering services:**

**Medirest**

**Medway Foundation Trust**

**ISS**

4. General waste services contracts – The organisation's primary general waste service contract.

**We are proud to be smoke free**

Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greatorex

**KMPT are in the South East NHS Total Waste Management Consortium with 5 other Trusts which covers all of the following waste streams produced across the Trust:**

- **General Waste**
- **Mixed Recycling**
- **Confidential**
- **Feminine Hygiene**
- **Clinical waste including sharps & offensive waste**
- **Adhoc services e.g. skips and WEEE collections**

**The general waste is collected from 31 KMPT sites however this is not a set number, sites can be added/removed from the contract as necessary.**

5. Laundry services where clothes and linen can be washed and ironed.

**Patient have laundry rooms on wards but linen for beds, towels etc are laundered with Elis.**

Contract profile questionnaire for each type of contract:

**Cleaning:**

1. Supplier/Provider of the services

**N/A – In House Service**

2. Total Annual Spend

**N/A**

3. A description of the services provided under this contract please includes information if other services are included under the same contract.

**N/A**

4. The number of sites the contract covers

**N/A**

5. The start date of the contract

**N/A**

6. The end date of the contract

**N/A**

7. The duration of the contract, please include information on any extensions period.

**3 Years with a 2 Year extension.**

8. Who within the organisation is responsible for each of these contracts?

**Mandy Lennard – Head of Facilities = all soft FM contracts - [mandy.lennard@nhs.net](mailto:mandy.lennard@nhs.net) Mobile: 07776 194018**

**Lifts:**

1. Supplier/Provider of the services

**ICOM/BDR**

2. Total Annual Spend

**£11,213**

3. A description of the services provided under this contract please includes information if other services are included under the same contract.

**Repairs and maintenance of 15 passenger goods lifts, part of a Hard Service FM contract covering all hard serviced for the Trust.**

4. The number of sites the contract covers

**15**

5. The start date of the contract

**June 2017**

6. The end date of the contract

**June 2023**

7. The duration of the contract, please include information on any extensions period.

**3 Years with a 2 Year extension.**

8. Who within the organisation is responsible for each of these contracts?

**Frank Pye - Associate Director of Estates. Email: [frank.pye2@nhs.net](mailto:frank.pye2@nhs.net) Mobile: 07730 681298**

**Food:**

1. Supplier/Provider of the services

**ISS (Catering) & Brakes (Fruit)**

2. Total Annual Spend

**£249,581.76 – ISS**

**£25,000.00 – Brakes**

3. A description of the services provided under this contract please includes information if other services are included under the same contract.

**Catering Services**

4. The number of sites the contract covers

**27**

5. The start date of the contract

**November 2018 – ISS  
November 2018 – Breaks**

6. The end date of the contract

**November 2023 – ISS  
November 2023 – Breaks**

7. The duration of the contract, please include information on any extensions period.

**ISS includes a 2 year extension**

8. Who within the organisation is responsible for each of these contracts?

**Mandy Lennard – Head of Facilities = all soft FM contracts - [mandy.lennard@nhs.net](mailto:mandy.lennard@nhs.net) Mobile: 07776 194018**

**Waste:**

1. Supplier/Provider of the services

**Stericycle UK (SRCL) & 2gether Support Solutions**

2. Total Annual Spend

**£246,728.02**

3. A description of the services provided under this contract please includes information if other services are included under the same contract.

**Total Waste Management**

4. The number of sites the contract covers

**This is a Consortium contract with:**

**East Kent Hospitals University NHS Foundation Trust (EKHUFT)**

**Maidstone & Tunbridge Wells NHS Trust (MTW)**

**Medway NHS Foundation Trust (MFT)**

**Kent Community Health NHS Foundation Trust (KCHFT)**

**Medway Community Healthcare CIC (MCH)**

**Kent and Medway NHS and Social Care Partnership Trust (KMPT) have 27 sites.**

5. The start date of the contract

**September 2016**

6. The end date of the contract

**August 2023**

7. The duration of the contract, please include information on any extensions period.

**Two (2) 12-month periods to end no later than 31st August 2023**

8. Who within the organisation is responsible for each of these contracts?

**Mandy Lennard – Head of Facilities = all soft FM contracts -[mandy.lennard@nhs.net](mailto:mandy.lennard@nhs.net) Mobile: 07776 194018**

**Sirina Blankson - Sustainability and Environment Manager –[sirina.blankson@nhs.net](mailto:sirina.blankson@nhs.net) Mobile: 07917 585631**

**Frank Pye – Associate Director of Estates. Email: [frank.pye2@nhs.net](mailto:frank.pye2@nhs.net) Mobile: 07730 681298**

#### **Laundry:**

1. Supplier/Provider of the services:

**Ellis**

2. Total Annual Spend:

**£113,110.92**

3. A description of the services provided under this contract please includes information if other services are included under the same contract:

**Linen & Laundry Services**

4. The number of sites the contract covers

**27**

**Non-clinical laundry is carried out by:**

- **Facilities on site laundry – mops cloths etc.**
- **Wards have laundries for patient clothing**

- **Rehab homes have laundry use**

5. The start date of the contract:

**1st May 2021**

6. The end date of the contract:

**30th April 2024**

7. The duration of the contract, please include information on any extensions period:

**Two (2) 12-month periods to end no later than 30th April 2026.**

8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

**Mandy Lennard – Head of Facilities = all soft FM contracts - [mandy.lennard@nhs.net](mailto:mandy.lennard@nhs.net) Mobile: 07776 194018**

**Sirina Blankson - Sustainability and Environment Manager – [sirina.blankson@nhs.net](mailto:sirina.blankson@nhs.net) Mobile: 07917 585631**

**Frank Pye – Associate Director of Estates. Email: [frank.pye2@nhs.net](mailto:frank.pye2@nhs.net) Mobile: 07730 681298**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of  
The Information Governance Department