



Our Reference:
Your Reference:

27 June 2022

Insert Address

Tel: 01795 514525

Email: kmpt.ig@nhs.net
Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 31723 under the Freedom of Information Act 2000 regarding:-

COVID Restriction with treatment

Your request is set out below:

Please note KMPT is a mental health organisation and does only provide mental health treatment, KMPT has provided the below information for our inpatient facilities Acute and Forensic which I have split out below.

1. Can Clinical Manager/Administrative personnel refuse a patient treatment/surgery under any reason?
And who makes a decision for denying treatment/surgery?

Acute – No

Forensic & Specialist – there are circumstances where a patient may ask for a treatment that is not recommended by the clinical team or not licensed for the condition/illness. The clinical team would make this decision together.

2. Can the hospital refuse a patient treatment/surgery for refusing to do a PCR test?

Acute – No

Forensic & Specialist – No

3. How many patients have been refused treatment or surgery for not doing a PCR test?

Acute – 0

Forensic & Specialist – 0

4. Can the hospital refuse a patient treatment or surgery for refusing to do a LFT test?

Acute – No

Forensic & Specialist – No

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

5. How many patients have been refused treatment or surgery for not doing a LFT test?
Acute – None
Forensic & Specialist – None
6. Can the hospital refuse a patient treatment/surgery for refusing to wear a face mask?
We can refuse admission to buildings and wards if a face mask is not worn
7. How many patients have been refused treatment or surgery for not wearing a face mask?
Acute – 0
Forensic & Specialist – 0
8. Can the hospital refuse a patient treatment or surgery for not wearing a visor?
Acute – No
Forensic & Specialist – No
9. How many patients have been refused treatment or surgery for not wearing a visor?
Acute – 0
Forensic & Specialist – 0
10. What is the difference between a face mask and a visor?
A face mask covers the mouth and nose to prevent particles from the wearer from entering the environment. Surgical face masks are fluid resistant, whereas a visor protects any liquid particles landing on your face including eyes.
11. Can the hospital refuse a patient denial for a chaperone? And if so, Why?
Acute – Individual preference will be considered based on risk assessment– this would be documented on RIO where chaperone is required.
Forensic & Specialist – No
12. What is the protocol for access for a chaperone?
Please find attached KMPTs Chaperone policy
13. If a patient is staying in hospital, can the hospital deny visitation for this patient? If so, Why?
Acute – Some hospital visits during COVID-19 where restricted in line with national guidelines. This is reviewed and advised through the infection control directorate.
Forensic & Specialist – Yes during COVID-19 pandemic to protect patients and staff.
14. What is the protocol for a patient to seek visitation rights?
Please find attached KMPTs visitor policy
15. What are the protocols whereby the patient is refused treatment or surgery, who makes these decisions? And what happens next?
Treatment is a clinical decision which is made with the patient, involving the consultant with the wider Multi- disciplinary team.

16. Every time a patient is referred to your hospital, how much money does the hospital receive for that patient?

KMPT is a mental health trust and are not paid per patient. KMPT are paid a block amount of money in order to deliver specified services for the Kent and Medway area.

I confirm that the information above/attached completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department