



Our Reference:
Your Reference:

27 June 2022

Insert Address

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 31396 under the Freedom of Information Act 2000 regarding:-

Transport Services

Your request is set out below:

Can you please confirm the name of the providers you have for the following services?

Please include journey numbers and mobilities for all patient journeys per annum, start date, end date of contracts, include if any extensions may be applicable and initial length of awarded contract.

KMPT do not have a contract for patient transport as Taxi's are booked as and when required.

Please also include all complaints/concerns for each provider, both formal, informal, DATIX, PALS, any SUI's and CQC reported incidents etc.

Non-Emergency Patient Transport Services (NEPTS)

N/A

Any Ambulance services not included in the above, including any specialist services

N/A

Mental Health Transport Services

All information requested is not routinely collected outside normal record keeping of a clinical record. The requested information is not held centrally and is contained within the individual clinical records which can not be extracted as a stand alone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review clinical records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

Pathology Courier Services

N/A

Any other Courier Services

N/A

Patient Taxi services – (for Taxis booked by the Trust are the providers CQC registered?)

All Taxis for clients are booked through the buildings main switchboard and therefore are not documented outside normal record keeping of a clinical record. The requested information is not held centrally and is contained within the individual clinical records which can not be extracted as a stand alone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review clinical records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The taxi services that are used by KMPT are;

All night – Dartford

Sapphire- Maidstone

Streamline- Maidstone

Windmill- Medway

Cab co- Canterbury

For all courier work, please confirm if you have regular GP runs, if yes how many individual runs, what services you supply the GPs, how many GPs are associated to them and the number of journeys per annum?

N/A

I confirm that the information above/attached completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department