



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

St Michaels House

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Sittingbourne

Kent

ME10 3DW

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 33678 under the Freedom of Information Act 2000 regarding:-

Suppliers of IT systems

Your request is set out below:

- 1) Please state the suppliers – and name of software used – for the following systems used by the trust:

Electronic patient record

The Access Group provide Rio

Patient administration system

The Access Group provide Rio

Electronic prescribing and medicines administration

Civica - Prescribing

Maternity information system

N/A

Diagnostic imaging information system

N/A

Electronic document management system

N/A

Laboratory information management system

N/A

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

Cyber security services

Pentera, Trend Micro, ItHealth, Nexthink and NHS Digital centrally provided services such as ATP.

- 2) Please state the expiry date for the trust's contracts with the suppliers referred to above for the systems in question.

The Access Group contract ending 03/06/2025

Civica contact contract ending 31/03/2024

Trend Micro contract ending 31/12/2024

Pentera contract ending 03/02/2027

Lansweeper contract ending 01/12/2024

Nexthink contract ending 31/03/2023

NHS Digital Services are centrally awarded contract which the trust do not have the details of.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department