



**Kent and Medway**

**NHS and Social Care Partnership Trust**

**Information Governance & Records Management Department**

St Michaels House

St Michaels Road

Sittingbourne

Kent

ME10 3DW

Tel: 01795 514525

Sent via email

Email: [kmpt.inforaccess@nhs.net](mailto:kmpt.inforaccess@nhs.net)

Website: [www.kmpt.nhs.uk](http://www.kmpt.nhs.uk)

Dear [REDACTED]

### **Request for Information**

I write further to your request FOI ID 34606 under the Freedom of Information Act 2000 regarding: -

Whistleblowing

Your request is set out below:

**The Trust is committed to providing all patients and staff with a safe and secure environment and takes any concerns regarding patient care, safety, or allegations of bullying or misconduct very seriously. We are clear that any inappropriate behaviour is unacceptable and will take robust action when needed.**

**We have an Allegations Against People in a Position of Trust policy, a Boundaries policy, and a Freedom to Speak Up policy. These policies enable a culture that safeguards patients and staff – and they are all easily accessible to staff via our intranet.**

**Individuals can raise concerns, in confidence, through our Guardian Service which is an external, confidential 24/7 service for all KMPT staff including bank staff and students. Concerns are escalated for appropriate action, with all serious safety concerns being escalated immediately and requiring a response from the Trust within 12 hours. The Trust also has a dedicated Non-Executive Director with responsibility for whistleblowing.**

1. The number of whistleblowing claims raised with the trust in the past five calendar years (2018-2022), broken down by year, department and main concern (i.e. patient safety, poor care/abuse, etc)

**All information requested is not routinely collected outside normal record keeping of a record. The requested information is not held centrally and is contained within the individual records and archive systems which cannot be extracted as a standalone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.**

**We are proud to be smoke free**

Trust Chair – Dr Jackie Craissati  
Chief Executive – Helen Greatorex

2. If possible, please specify how many claims were investigated, how many resulted in disciplinary/organisational action, and how many were dismissed.

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I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of  
The Information Governance Department