



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED],

Request for Information

I write further to your request FOI ID 34524 under the Freedom of Information Act 2000 regarding:-

Number of referrals

KMPT aims to ensure patients receive swift access to the best treatment and throughout the COVID-19 pandemic, KMPT services remained open and we found new and creative ways to work, such as the use of digital technology to improve access. It is recognised that each speciality has its own challenges so each service monitors people waiting and has a bespoke action plan to improve access into services. This is updated monthly through the Trust governance processes and the Trust continually reviews its systems and processes through quality improvement (QI) initiatives in order to improve the quality of care and outcomes for our patients. It is also recognised that the national programme of the Community Mental Health Framework will further support a reduction in people waiting for treatment.

Your request is set out below:

1. How many adults were referred to your Trust's mental health services for each of these years?

Unique patients referred per year to any Trust Service:

2018 – 43116

2019 – 49599

2020 – 49483

2021 – 55306

2022 – 47425 (As of 03/11/2022)

2. How many adults were referred for psychological therapy treatment in each of the following years?

Unique patients referred per year to secondary psychological services. Other psychological services may be provided within multi-disciplinary teams but are not captured:

2018 – 1425

2019 – 1277

2020 – 745

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greatorex

2021 – 903
2022 – 703 (As of 03/11/2022)

3. How many adults were referred for a mental health bed in each of the following years?

Admissions to all Trust beds:
2018 – 2350
2019 – 2268
2020 – 2148
2021 – 1906
2022 – 1530 (As of 03/11/2022)

4. What was the average and longest waiting time (in days) for referred adults for:
 a. a first mental health appointment – **defined as 1st appointment**

Year	Average Length of Wait (Days)	Max Length of Wait (Days)
2018	17	1415
2019	17	1070
2020	18	936
2021	17	606
2022	13	272

b. the start of psychological therapy treatment – **defined as 2nd appointment**

Year	Average Length of Wait (Days)	Max Length of Wait (Days)
2018	121	472
2019	120	961
2020	137	623
2021	127	545
2022	71	258

c. admission to a mental health bed

All information requested is not routinely collected outside normal record keeping of a clinical record. The requested information is not held centrally and is contained within the individual clinical records and archive systems which cannot be extracted as a standalone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review clinical records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

4. How many adult mental health beds did the trust have in each of the following years?

Count of all Trust beds:
2018 – 442
2019 – 438
2020 – 442

2021 – 439

2022 – 435 (As of 03/11/2022)

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department