



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 35163 under the Freedom of Information Act 2000 regarding:-

Policy regarding staff support

Your request is set out below:

Please could you send me all trust policies related to support that is provided to mental health staff after traumatic incidents that they have experienced in the course of their clinical duties. For example, after they have been physically or sexually assaulted or harassed, or witnessed sudden and unexpected death or serious injury, or witnessed self-harm or suicide attempts, or been involved in a fire.

Please see the attached policy.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex