



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Kent

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 35527 under the Freedom of Information Act 2000 regarding:-

Mobile software

Your request is set out below:

1. What mobile software does your Trust use for:
 - a. Communication

8x8

- b. Chats

Teams and 8x8

- c. Sending and receiving photos

The Trust provision is secure content locker as the use of cameras in a clinical setting is strictly controlled.

2. How much was invested in the software?

Teams is supplied by NHS Digital to the NHS. 8x8 and content locker are part of wider service contracts and the elements listed are not individually priced.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are

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Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department