



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 35300 under the Freedom of Information Act 2000 regarding:-

Service Closure for estates

Your request is set out below:

- 1) The total duration (in days or hours) for which services were closed due to **maintenance or repair works**. Please can you provide the data with the following breakdowns:
 - a) Yearly for the financial years 2022-23, 2021-22, 2020-21, 2019-20, 2018-19, 2017-18, 2016-17, 2015-16, 2014-15, 2013-14, 2012-13
 - b) The impacted site
 - c) The impacted service area (e.g. surgery, outpatient, inpatient etc.)
 - d) The total number of cancelled services due to this

All information requested is not routinely collected outside normal record keeping of a record. The requested information is not held centrally and is contained within the individual records and archive systems which cannot be extracted as a standalone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

- 2) The total duration (in days or hours) for which services were closed due to **estates and infrastructure failures** (e.g. damages, equipment deficiencies). Please can you provide the data with the following breakdowns:
 - a) Yearly for the financial years 2022-23, 2021-22, 2020-21, 2019-20, 2018-19, 2017-18, 2016-17, 2015-16, 2014-15, 2013-14, 2012-13
 - b) The impacted site
 - c) The impacted service area (e.g. surgery, outpatient, inpatient etc.)
 - d) The total number of cancelled services due to this

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Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

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I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department