

# Occupational Therapy Patient Reported Experience Measure 2024

*During the week of the 11th November 2024 Occupational Therapy staff across the trust asked all patients that they had contact with to complete a profession specific experience measure.*

*This asked patients about their understanding of the profession, their views of the profession's role in their care and recovery, the impact of this profession's interventions, what they valued about the profession and their recommendations for the profession for the future.*

Allied Health Professions

## Numbers

150 responses were received from across the organisation.

*98 responses were received for Occupational Therapists, 9 responses were received for Occupational Therapy Apprentices and 43 responses were received for Occupational Therapy Assistants.*



## Qualities

*Respondents said that Occupational Therapy teams are:*



Professional  
Kind  
Patient  
Caring  
Compassionate  
Understanding  
Helpful  
Calm  
Not judgemental

## Has This Helped Recovery?

82% felt Occupational Therapists had helped.

86% felt Occupational Therapy Assistants had helped.

88% felt that Occupational Therapy Apprentices had helped.



## What Could Be Better?



Feedback consistently said that Occupational Therapy Teams couldn't do anything better.

*Respondents said the only way to improve things would be to have more resources, more time and more staff.*

## Understanding

74% of patients asked said that they understood what Occupational Therapy was.

66% said that they understood what an Occupational Therapy Apprentice was.

90% said that they understood what an Occupational Therapy Assistant was.



## Wellbeing and Recovery



86% understood how Occupational Therapists could improve recovery and wellbeing.

90% understood how Occupational Therapy Assistants could improve recovery and wellbeing.

88% understood how Occupational Therapy Apprentices could improve recovery and wellbeing.

## What was Valued?

Learning new skills.

Help understanding myself and important elements of life.

Being given the chance to keep as much independence and quality of life as possible.

Helps the mind heal with activities and occupations.

Solving things I didn't think I could.

Offers solutions to day to day living challenges.

Gave time and space to express my emotions in a creative way.

