



Home My Learning Develop Reports Find Learning My Messages



iLearn Staff User Guide

Powered by Chambury Learning Solutions

Dashboard / v14 Home 2021 v2

Hello welcome to iLearn.

My Essential Training Compliance



My Team Compliance













NHS Kent and Medway NHS and Social Care Partnership Trust



Introduction

iLearn is Kent & Medway NHS Trust's learning management system.

Ilearn allows colleagues to manage their own training i.e. checking their compliance, booking, cancelling and amending booked dates, complete their e-learning and access useful resources such as the Leadership Learning Zone and resource pages for those completing, or supporting those who are Student AHP or Student Nurses.

iLearn is also the place to record and store your / your staff's important supervision and appraisal documents.

iLearn allows us and Trust managers to run regular essential training compliance through the use of certifications.

Learning and Development are on hand to assist you with any queries you may have and can guide you through the process – you can call 01622 722193 or email us **<u>kmpt.training@nhs.net</u>**



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Logging in

To access **iLearn** you need to go to <u>https://ilearn.kmpt.org</u>.

There is a link available on i-connect as well as a shortcut on your KMPT desktop

Alternatively you can download the Totara app (see attached instructions):

If you are a permanent KMPT member of staff your login will be: Username: You will find this in your New Starter Guide attached to your welcome email Password: This will be sent to you in a separate email before your start date

**If you have issues with logging in please email us (<u>kmpt.training@nhs.net</u>) and we will get back to you as soon as possible **

New Staff will be contacted via our IT Department prior to your Induction with your KMPT login details

Brilliant care through brilliant people

Welcome to iLearn

مر ₽DF

Microsoft Edge PDF Document



iLearn Homepage (New Starters)

If you are a new or returning colleague, your iLearn homepage will look different. For example your essential training area will only be populated when your record comes across from the workforce information system ESR. This can take around 3 weeks after your start / return date. If this doesn't update after 3 weeks please email us <u>kmpt.training@nhs.net.</u>



iLearn Homepage



iLearn Homepage

You can quickly access a variety of pages from the iLearn homepage.



Essential Training Compliance



The traffic light system in **iLearn** allows you to see at a glance your current Essential Training Compliance, also known in this system as a **Certification**. When you click on this you will be diverted to the below report:

The **red** section shows the course(s) your out of date courses.

The **amber** section shows what you are due in the next 90 days.

The **green** section will show you an overview of your Essential Training which is compliant.

Brilliant care the

Essential Training Not Compliant: Essential Training Due to Expire: Learning Topic Status Due Date 🔺 Go to Course Certified 4 Mar 2024 at 17:41 🚜 Equality and Diversity - 3 Yearly Launch Certification Essential Training Compliant: Learning Topic Status Due Date 🔺 Go to Course 🚜 Conflict Management - 2 Yearly In Progress 22 Apr 2024 at 10:00 Launch Certification Did you know you can book your essential training early? Our dates are often confirmed in

My Essential Training

Did you know you can book your essential training early? Our dates are often confirmed in December for the following financial year. Booking sooner for the month you are due means you are more likely to get a convenient day / date at your preferred venue.

Do not complete your e-learning until this appears in the 'Essential Training Due to Expire' section.

Essential Training Compliance

My Team Compliance



							Report	t Details							
				An esse	ential training c	ompliance grid	for you, you	r team and wid	der team (if yo	ou manage oth	er staff)				
- Saver	searches			All	l areas of essen	tial training are	e displayed e	iven it statt are	not required	to complete th	em				
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Show/H	ESR Organisation		(DO NOT USE IN REPORTING) DS External	(DO NOT USE IN REPORTING) Healthcare Worker Care	(DO NOT USE IN REPORTING) Moving and Handling Link Worker Update -	(DO NOT USE IN REPORTING) Positive Behavioural Support - 3	(DO NOT USE IN REPORTIN Practice Assessors	Conflict Management	Corporate Induction -	Data Security (Information Governance)	Drug Prescription and Administration Chart - Once	Dual Diagnosis - Drug and Alcohol Awareness	Duty of Candour - Once	Equality and Diversity -	Fire
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Finding Courses on iLearn



Finding Courses on iLearn (Search Bar)

Click on the magnifying glass and type in part of the course name and enter to search.



Brillie If you have not visited the course before you may be asked to click on 'Enrol' or 'Enrol Me'



Finding Courses on iLearn (Find Learning)



Finding Courses on iLearn (Essential Training)

		IV	iy Essential Training					
	My Essential Training Compliance	Essential Training Not Compliant:						
Click on the essential	Not Compliant: 5	Learning Topic	Status Due Date 🔺 Go to Course					
traffic light:	Due to Expire: 0	Freedom to Speak Up: Listen Up - Training for all Manag	gers - 3 Yearly Not Certified					
0	Compliant: 14	The Oliver McGowan Mandatory Training on Learning D 3 Yearly	Disability and Autism - Not Certified					
		Preventing Radicalisation - 3 Yearly						
		Conflict Management - 2 Yearly	Click launch certification to see the					
reedom to Speak Up: Listen are required to complete this certification under the follow Member of audience '2023 Freedom to Speak Up: Listen certification window open. Your certification will expire on te assigned: 21 October 2022 press: 0%	n Up - Training for all Mana owing criteria: Up (Managers)'. 116 August 2024, 10:58 AM Due date: 16 August 2024, 10:58 AM	igers - 3 Yearly	course					
ecertification path		You can the	n click to launch the					
Complete the below eLearning to Any one course in this set must be completed. Allow at least 1 day(s) to complete this set.	successfully achieve compliance.	course.						
	Actions	Senas						
Course name								

Finding Booked Courses on iLearn



Brilliant care through brilliant people

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Training Course Pages

Find Learning My Messages



Most courses pages are laid out the same.

We start with 'About This Course' which will provide a short description of the course and the intended audience.

Some courses may have additional reading or activities to be completed prior to the attending the training.

The upcoming dates will be here for the current year and next year to enable you to book (more on the next page)

Addition information and downloads will be listed below.

For facilitator based training there will be an evaluation form to complete, which then allows you to download your certificate.

Booking Courses on iLearn

 ▶ Training on Ligature Cuttin Course Dates ▲ Basic Life Support Practical (inc AED) - 2024 View all events ▲ Basic Life Support Practical (inc AED) - 2025 	isplayed showing dates will able spaces, where and	Booking	~ Roor	m All				
A Basic Life Support Practical (inc AED) - 2025	n they will take place.	Event status av Upcoming 0 Book og full Upcoming 0	eats vailable Session 19 Janu 2:00 PM 19 Janu	t times lary 2024, 1:30 РМ - И lary 2024, 2:30 РМ -	Rooms Room 300 and 301, Priority House, Maldstone Room 300 and 301, Priority House,	F cilitators L ena F nchal L ena	Sessiol status Upcoming	Actions Go to event
View all events 4. There are required fields in this form marked *. Sign-up Special Requirements / Booking Notes	You will be pompted with the n up box where you	Upco ling 0 Book g full 0 Upco ling 0 Book g full 0	22 Janu 22 Janu 10:00 A 22 Janu 11:00 A 22 Janu 12:00 Ph 22 Janu 2:00 Ph	Iary 2024, 9:30 AM - Mary 2024, 9:30 AM - M Iary 2024, 10:30 AM - M Iary 2024, 11:30 AM - M Iary 2024, 1:30 PM - M	Room 300 and 301, Priority House, Maidstone Room 300 and 301, Priority House, Maidstone Room 300 and 301, Priority House, Maidstone Room 300 and 301, Priority House, Maidstone	F nchal L ena F nchal L ena F nchal L ena F nchal L ena F nchal	Upcoming Upcoming Upcoming Upcoming Upcoming	Go to event
Receive confirmation by* • Email with ICalendar appointment • Sign-up 6. You will also get a calendar	n add in any special quirements Click 'Sign-up to confirm to oking' or 'request bookin invite for this training	the g'		Our request was account will receive a boo Once k this m check	cepted. oking confirmation email shor pooked you w essage and yo you inbox for	^{tiy.} vill se ou ca a	e n	. (ELLFA)

Cancelling Courses on iLearn

Click on "My Learning" and then "My Bookings" and it will provide you with a list of your current bookings:

FUTURE BOOKINGS PAST BOOKINGS My Future Bookings: 13 records	s shown	My Booking	35	Click wish the c	on the nam to cancel. ourse page.	e of the course you This will take you to	
Show/Hide Columns	Booking	Session Start Date	Session Start	Session Finish			
Course Name	Ster 5	22 January 2024	9:30 AM	12:30 PM	KMPT Induction Room		
Fire Warden Induction - New Starters Only	Booked	23 January 2024	10:00 AM	12:00 PM	ILearn Internet Conference		
An Introduction to Safeguarding Adults and Children (Induction	Booked	23 January 2024	1:15 PM	4:15 PM	iLearn Internet Conference		
RIO Community for Registered Clinical Staff	Booked	25 January 2024	10.00 444	2.00.014		······	
Personal Safety Breakaway Induction	Booked	29 January 2024					
Safeguarding Adults Level Three	Booked	31 January 2024	Cour	se Date	es	Cho	ose 'Go to event'
Safeguarding Children Level Three	Booked	1 February 202					
nd the date you are			A Editir	ig and Proof	freading 2024	Section times	0
Joked. The date you			EV	ent status	Seats available	Session times	Actions
e on has booked in			U	ocoming	2	13 February 2024, 10:00 AM - 11:30 AI	
ackata			Bo	oking open		,	do to event
ackets.			(B	ooked)			
			Up	ocoming	2	26 March 2024, 10:00 AM - 11:30 AM	Go to event
			Bo	oking open			

Cancelling Courses on iLearn



Completing E-learning On iLearn

e-Learning can be completed at any time and does not need to be booked. You can find the course, as per instructions on pages 10-12.

Dashudalu / my courses / criceanning, Pre Sare	Fire Safety Awareness Update E-Learning	Description of the course with a
E-LEARNING: FIRE SAFETY AWARENESS UP	DATE	downloadable course outline
▶ Participants	About This Course This course aims to act as a fire training refresher for all staff who have previously attended fire training	ng in a classroom
Once the training has been fully completed you	Staff are expected to complete a fire training face-to-face in alternate update periods. For example if y you can complete this e-learning in year 2 to update your essential training. In year 3 you will need to Please note this does not cover fire warden however if your update period is 2 yearly (and fire warden following year. For more information click to download the Course Outline	Click the link to access the course (next page)
will be able to download a certificate <u>(more</u> nformation on page 24)	E-learning Course Please click on the e-learning link below. E-Learning: Fire Safety Awareness Update	<u> </u>
	Certificate Fire Safety Awareness - certificate Not available unless: The activity E-Learning: Fire Safety Awareness Update is marked complete	Completed e-learning will have a tick here
	Useful Links © Fire Safety Policy © Fire Warden Dates Additional in the bottom and downlo	nformation on the course can be found at of the page which can include useful links padable resources

Completing E-learning on iLearn

Please read the instructions here – if offers tips on how to complete the course.

Click enter to access the E-learning course (this will open in a new window)



Fire Safety

Updated 2022

Fire Safety Update

This course will update your essential training provided that your previous fire training was completed in a classroom.



Brilliant care through brillia

-Learning: Fire Safety Awareness Update / E-learning Course / E-Learning: Fire Safety Awareness Update

E-Learning: Fire Safety Awareness Update

The course will open in a new window/tab.

When you have completed the course please close the new window/tab, allowing I-Learn to refresh your completion details before logging out.

If you are partially completed you will be able to click on the e-learning link and 'resume completion' to return to your place in the course.

Number of attempts allowed: Unlimited Number of attempts you have made: 0 Grading method: Last completed attempt Grade reported: None

Enter

The e-learning should automatically resize, however you may want to maximise the screen.

If you zoom in, you may need to scroll to access the next button.

Please note – if you leave an e-learning course inactive for more than 10 minutes, the connection between iLearn and the e-learning courses is cut. This is an industry standard and not controlled by Learning & Development.

If you get called away, close the e-learning first to allow it to 'bookmark' your progress. When done you can simply enter the course again.

Teams (Managers Only)



	4	0
Profile Bookings Records Appraisal & Supervision Forms Objectives Required Competency profile Evidence		
Under each name you can check their bookings, Record of		9
training completed, Appraisals & supervisions.		

You can quickly see when staff have last logged in and a quick view if the are fully compliant



Leadership Learning Zone

Developing our workforce and especially our leadership capabilities is high on the priority list at KMPT. We consider leadership to be more of a state of mind than part of a job title so this space is open to everyone looking to develop their skills. There is plenty of support already available to you at KMPT but we recognise it's not always easy to find it unless you know what you are looking for so we have created the Leadership Learning Zone (LLZ) here on iLearn as a way of bringing everything together in one place.



Click on the Leadership Learning Zone on the Homepage





Viewing Your Certificates on iLearn

You can download all of your certificates for courses you have completed In the last three years.



Reports Available on iLearn



If you are an administrator who books training for your whole team, you can access your teams bookings and compliancy report. Just email <u>kmpt.trainingcompliance@nhs.net</u> with your department name, copying in your manager, to request access.

Messages on iLearn

Home My Learning	g 🗸 Develop 🗸 Reports Find Learn	ning My I	Messages			
				С	lick 'My Messages' to access this page	
▼ Search by User's Fullname (Recipient User) ●	contains v					
Date Sent 🌒	is after is before is between start of today and is between start	of report generation	n))	Y to	ou can use the filters to find a certain r o save time searching through the list	nessage
Message Type 0	Any value ♀ ♀ ♀ Competency ♀ Contains	🕲 Objective 🗌 iN	Resource 🗌 🏯 Program			
User's Email (ignoring user display setting) (Recipient User)	contains v	User's Fi Fullname (R (User) U	ullname tecipient ser) Subject	Message Sent Type ▲ Select	t Message Content User's M	Message Dismiss Ianager Name(s) ID Message
Username (User) 🌘	contains v	EI	esh Confirmation of Lifesize Internet Conference Booking	• 2022- 11-23	Dear Elesh Mistry Further to your request, we are pleased to confirm you have been booked to join the following video conference taking part virtually on LifeSize: Course: Healthcare Worker Care Certificate Day 2 Seminar: Online Healthcare Worker Care Certificate Day 2 2022 Date(s) and Location(s): 9 December 2022 - 9 December 2022 Time: 9:30 AM - 1:30 PM Duration: 4 hours Room: LifeSize Room, see details below.	816534 × 🗆
All of the messag	es will be displayed f	urthe	r		Joining Details: You are invited to call Healthcare Worker Care Certificate Room 1 on Lifesize.	



Supervisions on iLearn

For new starters, or those who return from retirement or maternity leave, your supervision will not become available until the next supervision window opens. This occurs every 6 weeks. New colleagues are expected to complete their probation and local induction paperwork with their manager / workplace buddy.

Click on the supervision button (on the homepage)

Reports Find Learning My Message

A more detailed guide, including a blank word document for your supervision, can be found on this page.

Dashboard / v14 Supervision for Al

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Useful Information
2023 to 2025 Supervision Window Dates
Supervision Form Word document)
Trust Vision, Values and Strategic Objectives
Supervision Folicy
Appraisal and Supervision Training for Managers (dates)
Career Development Workbook
Supervision on ILearn - Managers' Liser Guide
Supervision on ILearn - Staff User Guides
Supervision on ILearn - Staff User Guides
Hindra Conversation about Potential - A Guide For
Managers
Hindrig Conversations about Potential - A Guide For
Managers

⁵⁾ My Supervision

Health and Wellbeing

 Start date
 End Date
 To be completed on Ream

 09 November 2023
 21 December 2023
 28 December 2023

 22 December 2023
 02 February 2024
 09 February 2024

5 Week Supervision Windo

Click on 'My Supervision'. If you manage colleagues you will also have 'Team Supervision'

Home My Learning V Develop V Reports Find Learning My Messages		۹ = ۲	Elesh Mistry (Admin) You are logged in as tlesh Mistry
Dashboard / My Appraisal & Supervision			
All Appraisal & Supervision Forms			
Appraisal	Start date	End date	Status
KMPT Supervision Form (22-Dec-23 to 02-Feb-24)	12 Dec 2023	2 Feb 2024	Active
KMPT Talent Conversation 2023	5 Jun 2023	31 Oct 2023	Active
KMPT Supervision Form (09-Nov-23 to 21-Dec-23)	6 Nov 2023	21 Dec 2023	Closed
KMPT Supervision Form (27-Sep-23 to 08-Nov-23)	26 Sep 2023	8 Nov 2023	Completed
KMPT Supervision Form (15-Aug-23 to 26-Sep-23)	14 Aug 2023	26 Sep 2023	Completed
KMPT Supervision Form (03-Jul-23 to 14-Aug-23)	29 Jun 2023	14 Aug 2023	Completed
KMPT Performance and Development Appra x 023	5 Jun 2023	31 Oct 2023	Completed
KMPT Supervision Form (21-May-23 to 02-jul-23)	22 May 2023	2 Jul 2023	Completed
KMPT Supervision Form (08-Apr-23 to 20-May-23)	5 Apr 2023	20 May 2023	Completed
KMPT Supervision Form (24-Feb-23 to 07-Apr-23)	21 Feb 2023	7 Apr 2023	Completed
KMPT Supervision Form (12-jan-23 to 23-Feb-23)	12 Jan 2023	23 Feb 2023	Completed
KMPT Supervision Form (30-Nov-22 to 11-Jan-23)	28 Nov 2022	11 Jan 2023	Completed
KMPT Supervision Form (18-Oct-22 to 29-Nov-22)	17 Oct 2022	29 Nov 2022	Completed
		17 Oct 2022	Completed
iccess the supervision forn	n just click	4 Sep 2022	Completed
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		14	45

Appraisals on iLearn

Similar to the supervisions this will not be available for new starters in their first year, unless specifically requested via kmpt.trainingcompliance@nhs.net.



User Guides

Please click on the links below:

- Completing/Uploading appraisals & talent conversation in iLearn user guide
- Signing off the appraisal and talent conversation in iLearn user guide
- Grandparent iLearn user guide
- Having Conversations about your potential Guide
- Having Conversations about potential Manager's Guide

On the left of the page you can find a more detailed guide on appraisals

Brilliant care through brilliant people

Click on the Appraisal & Talent button (on the homepage)



Click on 'My Appraisal & Talent to access all of your appraisals. If you manage colleagues you will also have 'My Team's Appraisal and Talent'

Dashboard / My Appraisal & Supervision			
All Appraisal & Supervision Forms			
Appraisal	Start date	End date	Status
KMPT Supervision Form (22-Dec-23 to 02-Feb-24)	12 Dec 2023	2 Feb 2024	Active
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KMPT Performance and Development Appraisal 2023	5 Jun 2023	31 Oct 2023	Completed
KMPT Supervision Form (21-May-23 to 02-jul-23)	22 May 2023	2 Jul 2023	Completed
KMPT Supervision Form (08-Apr-23 to 20-May-23)	5 Apr 2023	20 May 2023	Completed
			Completed
to access the form just o	lick on the		Completed
U access the form just t			Completed
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)	Completed
			Completed

Internet Conferencing

Training can be completed online through the means of video (internet) conferencing. All instructions, including internet conferencing etiquette, is available here: <u>https://ilearn.kmpt.org/mod/resource/view.php?id=10704</u>





