

1. Do you have a disaster recovery strategy/business continuity plan?	Yes/No	Supplier
	Yes	Internal

2: For each device detailed below please provide the requested information	Average age of product [Years]	Number of devices across your organisation	Main supplier	Annual spend 2022/2023 [£]	Contract end date	Average length of contract [Years]	Additional notes
Smartphones	3	1885	O2	100,000	31/07/2025	3	
Laptops	2.5	3416	Dell	650,000	31/10/2025	1 year	Capital assets purchase
PCs	2.5	212	Dell				
Tablets	3	212	Various	N/A	N/A	N/A	Tablet purchased as part of dedicated project funding
Other (please specify):							

3: Does your trust have a hosting supplier?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
<b>DEFINITION:</b> Web hosting is an online service that makes your website's content accessible on the internet. When you purchase a hosting plan, you are renting space on a physical server to store all the website's files and data.	Thinkology	£10,076	N/A	No contract as this was a purchase

4: Does your trust use a data warehouse?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
<b>DEFINITION:</b> A data warehouse is a central repository of information that can be analyzed to make more informed decisions. Data flows into a data warehouse from transactional systems, relational databases, and other sources, typically on a regular cadence.	In House	N/A	12/06/2026	Contract date is for the hardware infrastructure. Funding is Capital not revenue.

5: Does your trust have a service desk?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
<b>DEFINITION:</b> The single point of contact between the service provider and the users. A typical service desk manages incidents and service requests, and also handles communication with the users	Internal	26,000	31/05/2024	Currently in Procurement tender

6: Does your trust use a help desk?	Internal/external	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
<b>DEFINITION:</b> a service provided by a company to help customers when they have problems with products they have bought	Internal	Ivanti	26,000	31/05/2024	Currently in Procurement tender