



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

1st Floor

Magnitude House

New Hythe Lane

Aylesford

Kent

ME20 6WT

Sent via email

Tel: 01795 514525

Email: kmpt.infoaccess@nhs.net

Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 43835 under the Freedom of Information Act 2000 regarding: -

THRIVE Service – last 2 years figures

Your request is set out below:

- Number of referrals to the Thrive service
The service received 449 referrals however, not all were appropriate.
- Number of completed interventions.
The service completed approximately 188 interventions, with many interventions ongoing and not yet completed.
- Local authority of referral (if possible)
Dartford, Gravesham and Swanley – 14
Medway and Swale – 60
East Kent – 248
West Kent – 119
Outside of Kent/Unknown - 8
- Primary reason for accessing the service (although I understand this might be particularly sensitive data) – we would not provide this as could result in identification of individuals.
The requested information is not held centrally and is contained within the individual clinical records and archive systems which cannot be extracted as a standalone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review clinical records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

- If possible, a breakdown of demographics including age and ethnicity for those above – this can be released if held centrally?

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I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department