



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear Lawrence,

Request for Information

I write further to your request FOI ID 45376 under the Freedom of Information Act 2000 regarding: -

Mobile Phone Contracts

Your request is set out below:

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three
Telefonica
2. Annual Average Spend for each Network Provider - If this is a new contract, can you please provide the estimated annual spend.
The Trust entered a new contract with Telefonica on 1st April 2023 and spent £195k last year.
3. Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.
2200 connections which are all voice and data devices
4. Duration of the contract- please state if the contract also includes contract extensions for each provider.
2-year contract plus a 1-year extension
5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)
1st August 2022
6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.
31st July 2025

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

April 2025

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

Lee Burgess, Head of Digital Support Services

In order to ensure that staff are able to fully meet their organisational public duties, personal contact details for individuals are exempt from release under section 36 (conduct of public affairs) Freedom of Information Act 2000, and both the public interest test, and prejudice test enable the organisation to engage this exemption in this instance. For further information about how to contact the organisation please see our website at <https://www.kmpt.nhs.uk/contact-us/>

9. If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

As per Q1, Q3 and Q8

10. Is this contract part of an aggregation exercise?

Yes, CCS

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department