



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance & Records Management Department

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Sent via email

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Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 44463 under the Freedom of Information Act 2000 regarding: -

ICT Hosting

Your request is set out below:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

Services are hosted internally by KMPT, apart from Rio which is hosted by The Access Group, NHS Mail hosted by NHS Digital and EMedS hosted by Civica.

2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?

Rio which is hosted by The Access Group, and NHS Mail hosted by NHS Digital, Emeds hosted by Civica

3. What is the annual contract value for each contract?

Rio - £409,931

NHS Mail is free

Emeds - £127,500

4. What type of cloud environment?

All private clouds.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

4. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

Rio June 2015

NHS Mail is not a KMPT contract

EMeds September 2023

5. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

Rio June 2025,

NHS Mail is not a KMPT contract

Emeds September 2028

6. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

The Rio contract is under review

NHSMail is not a KMPT contract

Emeds is a new contract and therefore would not be due for review until 2027.

8. What is the contract period in years? Please include whether the agreement has any extension periods?

There are currently no extension periods on the KMPT contracts.

9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,

The Access Group (TAG) provide the Electronic Patient Record, Rio and the Conexes Enterprise Model for the Trust.

NHS Mail provides a centrally funded email and O365 tenancy specific to the NHS. All Microsoft tenancy services are available within this provision.

Emeds provides an electronic Pharmacy prescribing system for the trust.

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Shawn O'Flanagan – Head of Digital infrastructure

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department