



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

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Dear [REDACTED],

Request for Information

I write further to your request FOI ID 45268 under the Freedom of Information Act 2000 regarding: -

Private Security & Incidents

Your request is set out below:

1/ How much money was spent by your trust on private security for the protection of staff in the following years?

2018 - 0

2019 - 0

2020 - 0

2021 - 0

2022 - 0

2023 - 0

Secondly,

2/ How many attacks were recorded on members hospital/ambulance staff by non-hospital staff in the same years?

2018 - 37

2019 - 41

2020 - 43

2021 - 32

2022 - 67

2023 - 29

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

Finally,

3/ If recorded, what was the nature of these incidents (verbal/physical/racial etc)?

Incidents of V&A towards staff by visitor/other by Reported Date	2018	2019	2020	2021	2022	2023
Physical contact (actual assault)	Fewer than 5	Fewer than 5	5	Fewer than 5	Fewer than 5	Fewer than 5
Physical threat (no contact)	Fewer than 5	7	Fewer than 5	Fewer than 5	Fewer than 5	Fewer than 5
Psychological abuse (including bullying and harassment)	Fewer than 5	5	Fewer than 5	Fewer than 5	7	7
Sexual (including harassment and indecent exposure)	Fewer than 5	Fewer than 5	Fewer than 5	Fewer than 5	Fewer than 5	Fewer than 5
Verbal abuse	27	27	29	23	52	18
Verbal abuse with racial content	Fewer than 5	Fewer than 5	Fewer than 5	Fewer than 5	Fewer than 5	Fewer than 5

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department