



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

Farm Villa
Hermitage Lane
Maidstone
Kent
ME16 9PH

Tel: 01795 514525

Email: kmpt.infoaccess@nhs.net
Website: www.kmpt.nhs.uk

Sent via email

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 48384 under the Freedom of Information Act 2000 regarding: -

NHS Adult Hearing – Private Practice & Non-NHS Revenue

Your request is set out below:

1. Does your NHS Adult Hearing service receive any Non-NHS revenue either directly from patients, in commission or in products or discount from manufactures, third party sellers online or otherwise? For the avoidance of doubt this should include hearing aids or devices, Bluetooth enable devices, TV streamers, hearing aid remote controls or any other peripherals. If yes, then please list volumes/values per annum or if this is not available, then please provide the budgeted value in your trusts financial forecast for years 2023/24 and if available 2024/25.
2. Do any of the professional audiologists delivering NHS services on behalf of the Trust work in private practice? If yes, have they declared to the Trust that this is a potential conflict of interest?
3. Have you received any patient, customer or service user complaints that mention the purchase or supply of any of the following? Hearing aids or devices, Bluetooth enabled devices, TV streamers, hearing aid remote controls or any other peripherals. If yes, please list the number and nature of the complaint/complaints.

The Kent and Medway NHS and Social Care Partnership Trust are commissioned to provide the mental health care and treatment for the Kent and Medway area. The Trust are therefore unable to provide a response to the above questions.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

On Behalf of
The Information Governance Department