



**Kent and Medway**  
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear ,

### Request for Information

I write further to your request FOI ID 48797 under the Freedom of Information Act 2000 regarding: -

Learning from Deaths 2017 Guidance Compliance

Your request is set out below:

1. Policy and Governance

- a) Does your trust currently comply with the requirements of the Learning from Deaths Guidance?

**Yes**

- b) If not do you have any plans to comply with it and if so by when?

**N/A**

2. Reporting

- a) How many deaths were reported within your trust during the reporting period (2023/24)? – 2025.

**2025 deaths**

- b) How many of these deaths were reviewed, and how many were judged more likely than not to have been avoidable?

**All information requested is not routinely collected outside normal record keeping of a clinical record. The requested information is not held centrally and is contained within the individual clinical records and archive systems which cannot be extracted as a standalone piece of data. In order to extract the requested information and collate the results would require a manual exercise to identify and review clinical records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.**

**We are proud to be smoke free**

Trust Chair – Dr Jackie Craissati  
Chief Executive – Sheila Stenson

- c) Have you published quarterly reports on learning from deaths on your website, as required by the guidance? Please provide links to the most recent reports.

Yes

- Q1 2024/25 was published on p. 140 of the [July 2024 trust board meeting pack](#)
- Q2 2024/25 was published on p. 165 of the [November 2024 trust board meeting pack](#)
- Q3 2024/25 is published- located in downloads on the right-hand side  
<https://www.kmpt.nhs.uk/about-us/trust-board/board-meetings/board-30-january-2025/>

**Q4 2024/25 is scheduled to be published in the May 2025.**

- d) Is information on learning from deaths included in your latest Quality Account?

Yes

3. Family Involvement

- a) Are families and carers involved in the review process where appropriate?

Yes

- b) Please provide the number of deaths that were reviewed in this period (2023/24) where families and carers were involved and engaged in review.

**We can confirm that of the 2025 deaths recorded, there were 73 where Duty of Candour indicated and completed. In relation to the remaining 1952 deaths it is not thought that there was an indication that Duty of Candour was required. However, in order to provide a response in relation to the remaining 1952 deaths a manual exercise would need to take place to review clinical and incident records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.**

4. Actions and Learning

- a) Please provide a summary of all actions taken as a result of the learning from deaths process in the last reporting period.

**The actions taken by the trust to improve learning from deaths process in the last reporting period include:**

- **Implementation of PSIRF and embedding practice across the trust**
- **Improvement of the Structured Judgement Review process trust wide. This includes training more staff to complete SJRs, where learning can be identified and actioned across the organisation.**
- **Implementation of the suicide prevention approach, with aims that include family engagement in the prevention of suicide, partnership working with our staff and external organisations and compassionate support to those affected by suicide.**
- **Development of a Clinical Risk Assessment and Management (CRAM) training for staff in risk assessment and suicide prevention to align with national guidance on risk assessment.**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are

not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of  
The Information Governance Department