



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear ,

Request for Information

I write further to your request FOI ID 47480 under the Freedom of Information Act 2000 regarding: -

Virtual Wards & Patient Initiated Follow-Up

Your request is set out below:

Virtual wards

- The total number of virtual ward beds you had open as of 15 January 2025
- The total number of VW beds, broken down by the different specialties served by those virtual wards
- The beds occupancy rate as of 15 January 2025, broken down by specialty

The Kent and Medway NHS and Social Care Partnership Trust do not use virtual wards so are unable to provide the above requested data.

Patient initiated follow-up

- A list of the specialities for which you offer patient-initiated follow-up
- The proportion of outpatient attendances discharged to PIFU pathways, as of 15 January 2025 (or the most recent data point – please specify the date if different from 15/1/25).
- The names of each technology supplier and the product used by the trust to run its PIFU pathways

The Kent and Medway NHS and Social Care Partnership Trust have not implemented patient-initiated follow-up for any pathways so are unable to provide the above requested data.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

Yours Sincerely

On Behalf of
The Information Governance Department