



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 48336 under the Freedom of Information Act 2000 regarding: -

Medway Crisis Team Weekend Prescription Arrangements

Your request is set out below:

1. Please can you tell me what arrangements are in place at the weekend (Saturday and Sunday) for the Crisis Team covering the Medway area to obtain an urgent prescription for a patient/client who is unwell and he's getting Crisis Team input.

All of our services can be located on our website at www.kmpt.nhs.uk. Specifically, the Medway and Swale Home Treatment Team and Rapid Response service provide support with the Medway location. More information relating to this service can be located at the following link: [KMPT | Medway and Swale Home Treatment Team and Rapid Response](#)

If there is a non-medical prescriber working then they are able to provide a patient with an FP10, if there is no non-medical prescriber the Crisis Team can contact the on-call Doctor for an FP10.

The Freedom of Information Act is in place for individuals to obtain information held by an organisation. In this case, your request appears to relate more to a specific case/concern, for which Freedom of Information will be unable to help you. I have provided the link to our Patient Liaison service who may be more appropriate to support any concerns you may have. [KMPT | Compliments and complaints](#)

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

On Behalf of
The Information Governance Department