



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear Erithacus,

Request for Information

I write further to your request FOI ID 45374 under the Freedom of Information Act 2000 regarding: -

CAMHS & Gender Services

Your request is set out below:

1. Does your Trust provide mental health services for children and young people?
2. NHS England has decided that referrals to children and young people's gender services must come from NHS Paediatric or mental health services. It has said that this will come into effect from 1 September 2024 to allow time for NHS services to adjust their operating protocols. Please outline what changes you have made to your operating protocols in response to this decision by NHS England and what date these changes were made by.
3. Can you identify:
 - a. Which staff assess patients requesting access to gender services
 - b. Which staff decide whether to refer onward to gender services
 - c. What is the basis of the decision whether to refer to gender services
4. Please outline any training your trust provides staff around trans healthcare. Please include:
 - a. the title of the training
 - b. the length of the training
 - c. who provides the training
 - d. what staff group it is for
 - e. whether it is mandatory
5. What percentage of staff who assess patients requesting access to gender services have completed the training listed above around trans healthcare?

The Kent and Medway NHS and Social Care Partnership Trust are not commissioned to provide the CAMHS services for the Kent and Medway area, the North East London Foundation Trust provide these services.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department