



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Kent

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 45046 under the Freedom of Information Act 2000 regarding:-

Quality Control / Quality Assurance

Your request is set out below:

- Please provide a copy of
 - KMPT's generic Quality Control Plan and Measures covering the operation of its Psychiatric Services.
 - The generic Quality Assurance Plan for the Psychiatric Services.

The Kent and Medway NHS and Social Care Partnership Trust do not have documents named as above however, this does not mean that Trust don't have mechanisms for assuring quality of service delivery.

The Trust and the Quality Committee uses a range of tools to monitor service delivery which involves many components that are not summarised into one document.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson