

Sent via email

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Dear [REDACTED]

## Request for Information

I write further to your request FOI ID 44200 under the Freedom of Information Act 2000 regarding: -

Workforce/Staffing Systems

Your request is set out below:

Agency				
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS
1	Do you have an <b>in-house temporary staffing team</b> to manage your <b>agency</b> OR is this <b>outsourced</b> to a company? (In-house/Outsourced)	In House	Outsourced	Outsourced
2	If outsourced, what is the name of this company?	N/A	NHSP	
3	If outsourced, what was the start date for the contract with this provider? (dd/mm/yyyy)	N/A	31/03/2024	
4	If outsourced, what is the expiry date for the contract with this provider? (dd/mm/yyyy)	N/A	31/03/2026	
5	In total, how many Agency shift hours were worked in 2023? (most recent 12 month period) <b>May 2023 – May 2024</b>	14155.5	136,238	1,721
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS
5	Do you use agency technology (VMS (vendor management system)) to manage the cascading of vacancies to one or more agencies? (Yes/No/Not Applicable)	No	Yes	

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Trust Chair – Dr Jackie Craissati  
Chief Executive – Sheila Stenson

6	If the response was YES to question 5, what is the name of your VMS (vendor management system) technology?	N/A	NHSP Portal	
7	What was the contract start date for the provider you currently use? (dd/mm/yyyy)	N/A	As above	
8	What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)	N/A	As above	
Direct Engagement				
	For each of the staff group categories:	Medical and Dental	AHPs and HSS	Admin and Clerical
1	Do you undertake direct engagement (DE) arrangements to make savings on VAT on agency workers? (YES/NO)	No	No	
2	What is the name of your DE provider/technology?	N/A	N/A	
3	What is the contract expiry date for the provider/technology that you currently use for direct engagement? (dd/mm/yyyy)	N/A	N/A	

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of  
The Information Governance Department