

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email Tel: 01795 514525

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Dear

Request for Information

I write further to your request FOI ID 43956 under the Freedom of Information Act 2000 regarding:-

Patient information leaflets and e-Consent

Your request is set out below:

1) Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?

No

If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- The current supplier(s)
- Contract value(s) (per annum)
- Contract(s) renewal date(s)
- When did the Trust first start using this third-party?
- 2) Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?

No

For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

N/A

- The current supplier(s)

- Contract value(s) (per annum)
- Contract(s) renewal date(s)
- When did the Trust first start using this third-party?
- 4) Please could you indicate which solutions are used by each department in the Trust:

Department	Patient information leaflets (e.g. third-party provider incl. name, no external solution used, not applicable)	E-consent (e.g. third-party provider incl. name, no external solution used, not applicable)
Accident and emergency (A&E)	N/A	N/A
Diagnostic imaging / radiology	N/A	N/A
Endoscopy	N/A	N/A
Mental Health	N/A	N/A
Obstetrics	N/A	N/A
Oncology	N/A	N/A
Paediatrics	N/A	N/A
Surgical procedures (day- patient / in-patient)	N/A	N/A
Surgical procedures (outpatient)	N/A	N/A

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of The Information Governance Department