



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 46755 under the Freedom of Information Act 2000 regarding: -

Memory Assessment Services - Brain Scan Referrals, Professionals within service and Post Diagnostic Support

Your request is set out below:

1. Do you offer a specialist Memory Assessment Service?

Yes

2. If you have a specialist MAS,

a. are people routinely offered a brain scan: either CT or MRI, and if so which?

Currently practise varies across the MAS services however the Trust is working towards patients being offered a scan dependent upon need and complexity.

b. which professionals are available as part of the memory clinic service offer, e.g., psychiatric nurse, general nurse, old-age psychiatrist, neurologist, psychologist, occupational therapist, social worker etc, please state

Psychiatric nurses, old-age psychiatrists, psychologists and occupational therapists are available. These roles will provide assessment/ diagnosis and/or post diagnostic intervention. Please note our post diagnostic interventions sit within a different service, our MAS teams are for assessment and diagnosis only.

c. once people have received a diagnosis, what is the standard offer in terms of post diagnostic support? Please describe

Every patient diagnosed with dementia (and/or their carer) is offered a face to face post diagnostic appointment to discuss their diagnosis and includes advice on coping and memory strategies, healthy living, driving, future planning and local support available. There is also an option to attend groups including Living Well with Dementia and Cognitive Stimulation Therapy and our psychologists can offer tailored post diagnostic counselling for those individuals struggling more with their diagnosis, for example young onset dementia.

d. does the memory clinic keep people on for regular review or are they discharged to their GP or another service?

The MAS assessment and diagnosis service does not hold patients to undertake regular reviews and will either discharge to GP or move the individual into the teams which offer post diagnostic interventions

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

dependent upon need and the wishes of the patient. There are however dementia coordinators attached to each GP surgery that provide ongoing support for patients and carers after their care is transferred back to their GP.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department