

Category of Complaint	2023 March onwards	2024
Legal	Fewer than 5	0
MP	Fewer than 5	0
Discharge	Fewer than 5	13
Letters	Fewer than 5	0
Staff Attitude	Fewer than 5	16
Information	Fewer than 5	Fewer than 5
Equality & Diversity	Fewer than 5	Fewer than 5
MHA/MCA	Fewer than 5	Fewer than 5
Environmental	6	Fewer than 5
Medication	21	6
Appointments	22	7
Access	33	Fewer than 5
Discharge/Transfer	55	14
Staff	63	10
Clinical	79	23
Communication	99	50
Safeguarding	0	Fewer than 5
Patient Safety	0	Fewer than 5
Medication Concerns	0	Fewer than 5
Diagnosis	0	6
Access to Services	0	8
Treatment	0	11