

Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear

Sent via email

Request for Information

I write further to your request FOI ID 43925 under the Freedom of Information Act 2000 regarding: -

Oxehealth/Oxevision

Your request is set out below:

1.Could you supply me with the guidelines or policies regarding the use of Oxevision or Oxehealth system in hospital bedrooms across the Trust?

Please find attached the Oxehealth SOP that provides guidelines for use of the Oxehealth system within seclusion rooms.

2. Please specify the hospital(s) which have the monitoring system and cameras in patients' bedrooms. Oxehealth equipment is only present within Littlebrook Hospital within the two seclusion rooms, it is not present in any patient bedrooms.

3. What is the duration for which the footage captured by the bedroom cameras is stored? At what point is the footage scheduled for deletion?

CCTV footage is overwritten every 24hrs.

4. Has there been any occurrence of unauthorised access to or release of camera footage? Or has there been any accidental leakage? No

5. Have patients formally requested the deletion of camera footage relating to them? If so, have their requests been acted upon?

No requests have been received.

6. Does the camera footage encompass the recording of all potential activities conducted by patients in hospital bedrooms, including but not limited to intimate or genital exercise or automanipulation? Please find attached the Oxehealth SOP which provides detail around what is recorded by the Oxehealth systems used within seclusion rooms.

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Trust Chair – Dr Jackie Craissati Chief Executive – Sheila Stenson 7. What measures have been implemented to protect the privacy and dignity of patients, and to prevent any possible leakage of recorded footage?

Please find attached the Oxehealth SOP which provides detail around the measures put in place to protect the privacy and dignity of patients and prevent leakage of footage.

8. Do you have a plan to remove cameras from patients' bedrooms? N/A, there are no CCTV cameras within inpatients bedrooms. Oxehealth is only used within seclusion rooms.

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of The Information Governance Department