



PHYSIOTHERAPY

PATIENT REPORTED EXPERIENCE MEASURE OUTCOMES 2024



HOW DID IT WORK?

During the week of the 11th November 2024 Physiotherapists across the trust asked all patients that they had contact with to complete a profession specific experience measure.



WHAT DID WE ASK?

This asked patients about their understanding of the profession, their views of the profession's role in their care and recovery, the impact of this profession's interventions, what they valued about the profession and their recommendations for the profession for the future.



WHY PHYSIOTHERAPY?

96% of patients understood what the role of a Physiotherapist was.

93% of patients understood how Physiotherapy could support in their recovery and wellbeing journey.

WHAT WAS THE IMPACT?

84% of patients who responded said that they felt that Physiotherapy had helped them with their recovery and wellbeing.

WHAT DID IT DO FOR YOU?

Improved mobility.
Improved balance.
Pain relief.
Improved confidence.
Helped recovery.



WHAT COULD THE SERVICE IMPROVE?

More treatment.
More often.
More time.