



Kent and Medway
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 47000 under the Freedom of Information Act 2000 regarding: -

Open Patient and Referrals into Dover CMHT & CMHSOP – Since 2020.

Your request is set out below:

- Broken down by year since 2020, please provide the following data –
- Number of patients open to Dover CMHT and Dover CMHSOP for each year.

The below data shows all referrals received within the year. However, we are unable to provide data specifically for Community Mental Health Teams (CMHTs) from 2024 onwards due to changes in how services are delivered and data is recorded.

For context, in 2024, the Trust introduced Mental Health Together (MHT) and Mental Health Together Plus (MHT+), which represent a significant transformation in the way community mental health services are delivered. These models aim to provide more streamlined and integrated care for people with complex mental health needs. By bringing together teams, such as the CMHTs and the Community Mental Health Service for Older People (CMHSOP), MHT and MHT+ ensure patients receive joined-up, personalised care without having to navigate multiple services.

Due to this change, referral data is now captured at a broader geographical level (i.e. the South Kent Coast area) rather than being broken down into smaller, localised areas like Dover and Deal. This ensures consistency and reflects the integrated nature of the new service.

Year	Team	Number of Open Referrals
2020	Dover & Deal CMHT	1930
2020	Dover & Deal CMHSOP	1131
Year	Team	Number of Open Referrals
2021	Dover & Deal CMHT	2058
2021	Dover & Deal CMHSOP	1207
Year	Team	Number of Open Referrals
2022	Dover & Deal CMHT	1918
2022	Dover & Deal CMHSOP	1340

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Trust Chair – Dr Jackie Craissati
Chief Executive – Sheila Stenson

Year	Team	Number of Open Referrals
2023	Dover & Deal CMHT	1034
2023	Dover & Deal CMHSOP	1312
Year	Team	Number of Open Referrals
2024	Dover & Deal CMHSOP	1091

The data above shows referrals open for at least a day in the given year.

Number of referrals received into Dover CMHT and Dover CMHSOP for each year.

Year	Team	Number of Referrals
2020	Dover & Deal CMHT	1220
2020	Dover & Deal CMHSOP	630
2021	Dover & Deal CMHT	1482
2021	Dover & Deal CMHSOP	745
2022	Dover & Deal CMHT	1542
2022	Dover & Deal CMHSOP	907
2023	Dover & Deal CMHT	690
2023	Dover & Deal CMHSOP	863
2024	Dover & Deal CMHSOP	639

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely,

On Behalf of
The Information Governance Department