



**Kent and Medway**  
NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Sent via email

Dear Christopher Halton,

### Request for Information

I write further to your request FOI ID 45434 under the Freedom of Information Act 2000 regarding: -

Memory Assessments

Your request is set out below:

I am writing to request information regarding the waiting times for assessments and diagnoses within the memory services funded by your Integrated Care Board. Please provide the following details:

1. The current average waiting time from the point of referral by a General Practitioner (GP) to the first assessment appointment at the local NHS memory services within your area (essentially the waiting times to be seen by the local memory service). Could you please provide details on the longest outstanding referral, including its timescale?

**The average waiting time for an assessment is 134.3 days, with the maximum waiting time being 1162 days.**

2. The current average waiting time from the first assessment to a formal diagnosis within the memory services.

**The average waiting time for diagnosis from assessment is 114.9 days, with a maximum waiting time of 919.5 days.**

3. Please provide a detailed outline of the protocol agreed upon with the NHS Trusts for conducting assessments and diagnoses within the memory services, i.e. what does the assessment consist of, nurse assessment, scanning, consultant appointment. Please include data for the most recent 12-month period available.

**Please find a copy of the Trust's current CMHSOP Policy, this is currently being reviewed for the new stand-alone Memory Assessment Service.**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are

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Trust Chair – Dr Jackie Craissati  
Chief Executive – Sheila Stenson

not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of  
The Information Governance Department