



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance Department

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Email: kmpt.ig@nhs.net
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Our Reference:
Your Reference:

<<Insert Date>>

Insert Address

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 32036 under the Freedom of Information Act 2000 regarding:-

Fat Shaming Complaints

Your request is set out below in italics:

1) How many official complaints and PALS concerns your Trust received from patients alleging they had been discriminated against or badly treated by a member of staff because of their being overweight or obese

0

2) Can you select the first five such complaints from 2021 and provide me with the following details:

N/A

a. What type of staff member was the complaint levelled against? E.g. healthcare assistant, junior doctor, consultant, cleaner, kitchen staff

b. Please quote the words allegedly used by the hospital staff or summarise the offending action

c. Please tell me what, if any, action was taken by your trust in response to these five sample complaints from the beginning of 2021

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

On Behalf of
The Information Governance Department