



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

St Michaels House

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Sittingbourne

Kent

ME10 3DW

Tel: 01795 514525

Sent via email

Email: kmpt.inforaccess@nhs.net

Website: www.kmpt.nhs.uk

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 34815 under the Freedom of Information Act 2000 regarding:-

Software's

Your request is set out below:

1) Which software, if any, does the Trust use to process the following information requests:

a) FOI requests

Datix Rich Client

b) EIR requests

Datix Rich Client

c) DSAR requests

Datix Rich Client

d) Complaints

DatixWeb

e) Compliments

DatixWeb

f) The processing or management of Safeguarding cases

DatixWeb

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greatorex

2) Who provides this software?

RLDatix

3) What does it cost the Trust annually?

£25,178.43

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department